

Social Service Resources

Information on agencies is subject to change. Please call to inquire about available services and any documentation needed. The above agencies offer a variety of services and hope to be of service to you and your family. If additional agencies are needed, please contact the United Way Helpline (listed below) for assistance.

Thank you!

DePaul Family Center

Social Service Department
(210) 334-2327 / fax (210) 924-9316
7607 Somerset
San Antonio, TX 78211

Assistance: Counseling, emergency clothing and food, dental, childcare, adult education (GED/ESL), and Wellness Program. Please call for current list of available assistance.

Hours: 8am – 4:30pm Weekdays

Eligibility: Reside within the service boundaries. ZIP Codes for service: 78211, 78224, 78221, 78242 and Von Army.

Fees: No Fees

Intake: Call for information, appointment, and required items for eligibility.

Wesley Community Center

Social Service Department
(210) 924-5191 / fax (210) 922-6922
1406 Fitch
San Antonio, TX 78211

Assistance: Emergency assistance when available. Information, referrals, clothing, and food.

Hours: 8am – 5pm Weekdays (8 – 4 registration)

Eligibility: Please contact for current availability.

Fees: No Fees

Intake: SS Card (for everyone in home), Photo ID, proof of income (for last 30 days), and copy of bill (or other proof of address).

Christian Assistance Ministry

(210) 223-4099 (main) / fax (210) 354-3067
(210) 223-6648 (assistance)
110 McCullough
San Antonio, TX 78215

Assistance: Emergency food, clothing, financial assistance, information and referral, and pastoral care.

Hours: 9am – 4pm Weekdays

Eligibility: Persons residing in Bexar County. Please call for more information.

Fees: No Fees

Intake: Call for appointment and required items for eligibility.

Wind Song Christian UMC

(210) 622-3376
12099 Robert Glenn (Old Pearsall and 1604)
Hours: 11am – 1pm (1st and 2nd Thursday of each month)

*** Please call.

St. Vincent DePaul

(210) 674-1200
4222 SW Loop 410
Hours: 8am – 5pm Weekdays / 9am – 12pm Saturday

*** Friendship House (Financial/Food Assistance)

(210) 674-5861

Hours: Monday, Tuesday, and Thursday 9am – 12pm

Salvation Army Hope Center

(210) 352-2020 / fax (210) 352-2005
910 N. Flores
San Antonio, TX 78212

Assistance: Emergency assistance with food, clothing, furniture, rent, and utilities.

Hours: 9am-12pm and 1pm-4:30pm Weekdays

Eligibility: Legitimate need, experiencing financial crisis.

Fees: No Fees

Intake: Call for appointment, required items for eligibility, and/or referral.

Inner City Development

(210) 224-7239
1300 Chihuahua St.
San Antonio, TX 78207

Assistance: Provides emergency food for families in need.

Hours: 10am – 12pm Weekdays

Eligibility: Client must have a legitimate need.

Fees: No Fees

Intake: Call for appointment and required items for eligibility.

San Antonio Food Bank

(210) 431-8326 – Help Center
1-800-246-9121

Assistance: Food Assistance and Application Assistance (Food Stamps, CHIP/Children's Medicaid, Adult Medicaid, WIC, Women's Health Program, Long Term Care, TANF, & Medicaid for the Elderly and People with Disabilities)

Call Center Hours: 8am – 8pm Weekdays & 9am – 3pm Saturdays

Lobby Hours: 8am – 5pm Weekdays

United Way Help Line

211 or (210) 227-4357

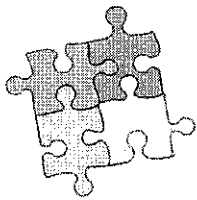
All calls are free and confidential.

Assistance: Referral information on the following: food, clothing, and emergency assistance (utility and rent assistance), health care, counseling services, employment, and many other services.

Hours: 24 hours / 7 days a week

Fees: No Fees.

Rev. 08/12



CRISIS INTERVENTION & MENTAL HEALTH

INTERVENCION de CRISIS y HOSPITALES de SALUD MENTAL

Please note, for critical care and emergency care, calling previous to arrival will assist the hospital staff in assisting you more effectively. The hospital intake personnel are trained to assist you and/or refer you to another facility that may best meet your needs. Information regarding intake, processing, evaluation, and your rights for services can be addressed prior to arrival.

Favor de notar, para el cuidado crítico y de emergencia, una llamada antes de su llegada le ayudarían al personal del hospital asistirle más eficazmente. El personal del hospital está entrenado para ayudarle o referirlo a otros centros de ayuda que pueda satisfacer mejor sus necesidades. La información con respecto a la admisión, procesamiento, la evaluación, y sus derechos para servicios pueden ser dirigidos antes de su llegada.

Center for Health Care Services (CHCS)

**Children/Adolescent ages 3-17 (niños 3-17)*

(210) 299-8139

227 W. Drexel, 78210

**Adult Serves 18+ (adultos mayor de 18)*

(210)223-7233

601 North Frio, 78207

CHCS Crisis Line (210) 223-7233

Clarity Child Guidance Center

(Serves Children/Adolescent ages 3-17)

(210) 616-0300

8535 Tom Slick, 78229 (Medical Center Area)

Located one street beyond the intersection of Fredricksburg & Wurzbach

* Localizó una calle más allá del cruce de Fredricksburg y Wurzbach

Laurel Ridge Hospital

(Serves Children/Adolescent ages 8-17 & Adults 18+)

(210) 491-9400

17720 Corporate Woods, 78259

Located at Redland Rd. & Loop 1604 (Outside Loop)

* Se encuentra en Redland Rd. y Loop 1604 (fuera del 1604)

Methodist Healthcare Specialty & Transplant Hospital

(Serves Adults 18+ Only) (solo para adultos mayor de 18 años)

(210) 575-0500 Main Number (Intake)

8026 Floyd Curl (Medical Center Area)

Located at the corner of Floyd Curl & Wurzbach

* Se encuentra en el rincón de Floyd Curl y Wurzbach

NIX Specialty Center/ Behavioral Health Services

(Serves Children/Adolescent ages 5-17 & Adults 18+)

(210) 579-3800 Main Number

(210) 579-3805 Assessment

(210) 271-2001/ (210) 341-2633

4330 Vance Jackson, 78230

Located at Vance Jackson & Loop 410 (Outside Loop)

* Se encuentra en Vance Jackson y Loop 410 (afuera del 410)

San Antonio Behavioral Healthcare Hospital

(Serves Children/Adolescent ages 13-17 & Adults 18+)

(210)541-5300

8550 Huebner Road, 78240

Located at Huebner near Eckert Rd from I10

* Se encuentra en Huebner y Eckert Rd del I10

San Antonio State Hospital (SASH)

(Serves Children/Adolescent ages 5-17 & Adults 18+)

(210) 532-8811

6711 New Braunfels/ 78223

Located near South Presa & New Braunfels

* Se encuentra cerca de South Presa y New Braunfels

Emergency – 911

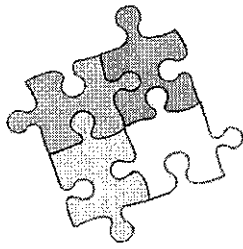
Emergency rooms at the nearest hospital may also provide crisis assistance.

Texas Youth Hotline (24 Hours)

1-800-210-2278

Suicide Hotline (24 Hours)

1-800-316-9241



Counseling Suggestions



Sugerencias para Servicios de Consejero

(BCFS) Baptist Child & Family Services

(210) 283-5183 (Main number for *STAR* Program)

Once called, agency will refer you to nearest office.

(Serves families and youth 0 to 17)

Offers free counseling services.

*Una vez que usted llama, la agencia le referiré a la oficina más cercana.

*Ofrece servicios a familias y a niños entre 0 y 17 años.

*Ofrece servicios de consejero sin costo.

Center for Health Care Services (CHCS)

(210) 223-7233 Crisis for Children/Adolescent

(210) 261-3350 Appointment

227 W. Drexel, 78210

(Serves Children/Adolescent ages 0-17)

Medicaid, Insurance, & Sliding Scale

*(Niños y Adolescentes 0 - 17)

* se acepta Medicaid, Seguro, o basado en ingresos .

(210) 261-1250 Adult Services

Servicios Adulto

601 North Frio, 78207

Medicaid, Insurance, & Sliding Scale

*se acepta Medicaid, Seguro, o basado en ingresos

Centro Med – Behavioral Health

(210) 922-7000 Main Number

Once called, agency will refer you to nearest office.

Serves children and families.

Medicaid, Insurance, & Sliding Scale

*Una vez que se llama, la agencia le referirá a la oficina más cercana.

*Ofrece servicios a niños y a familias.

* se acepta Medicaid, Seguro, o basado en ingresos

CommuniCare Health Centers

(210) 233-7000 Main Number

Serves families and children - call for location.

Family must see a CommuniCare Medical provider prior to Behavioral Health referral.

Medicaid, Medicare, CHIP, & Assistance though enrollment in *Exchange*.

*Ofrece servicios a familias y a niños – llame para preguntar sobre ubicación.

*Familia debe ver a un proveedor médico de CommuniCare antes de que se le dé el pase a Behavioral Health.

*se acepta Medicaid, Medicare, CHIP, y Asistencia al programa 'Exchange'

Jewish Family Services

(210) 302-6920

12500 N.W. Military

Offers individual, family, couple, and group counseling (children ages 3 -17).

Medicaid, Insurance, & Sliding Scale

*Ofrece familia, pareja, y consejería individual, de grupo (niños de 3 -17).

*aceptan Medicaid, Seguro, o basado en ingresos

St. PJ's Counseling Center

(210) 533-1203 / (210) 531-8518

919 Mission Road, 78210

Serves families and children ages 3 to 17.

Medicaid, Insurance, Sliding Scale & Grant Funded

They will not turn away anyone who needs assistance.

*Ofrece servicios a familias y a niños entre 3 y 17 años.

* aceptan Medicaid, Seguro, o basado en ingresos

*no se rechazara a quien necesite ayuda

Youth Alternatives

(210) 340-7971

3103 West Avenue, 78213

Offers individual and family counseling services (children ages 0 -17).

Parenting and life skills classes are also offered.

Medicaid, Medicare, Community First, Private Insurance & Free Services if Eligible.

*Ofrece servicios de consejería individual y familiar (niños de edades comprendidas entre 0 -17).

*También se ofrecen clases para padres y habilidades para la vida.

*Medicaid, Medicare, Community First, Seguros Privados y Servicios Gratuitos si es Elegible

*****Please note, when calling for counseling services, informing the staff of your counseling needs will assist them in effectively providing you with appropriate services available. The intake personnel are trained to assist you and/or refer you to another agency that may best meet you and/or your families' needs.**

******Por favor tome nota: Cuando llame para recibir servicios es muy importante informar al personal del departamento de sus necesidades con el propósito de proveerle a usted todos los servicios a su alcance. El personal esta capacitado para ayudarlo o para referirlo a la agencia que le ofrezca la mejor ayuda para satisfacer sus necesidades personales o de su familia.**